

Home-based Learning (HBL) Support

1. School Operating Hours

During school operating hours, students should contact **6339 4247** for queries related to password reset and unlocking of accounts. For queries related to subject matters, kindly email the respective subject teachers.

School-based Helpline: 6339 4247

Mondays - Fridays: 8:00 am - 4:00 pm

For other matters, students can email the SLS Helpdesk at helpdesk@sls.ufinity.com. When emailing the SLS Helpdesk, they should include their full name, name of school and form class.

2. Non-School Operating Hours

Students can only contact the **SLS Helpdesk** after the school operating hours.

SLS Helpdesk: **6702 6513**

Mondays - Fridays: 4:00 pm - 9:00 pm

Saturdays: 9:00 am - 9:00 pm

**Closed on Sundays & Public Holidays*

Alternatively, students can email the SLS Helpdesk at helpdesk@sls.ufinity.com. When emailing the SLS Helpdesk, they should include their full name, name of school and form class.

3. User guide for HBL

User guide is available on school website, <https://stmargaretspri.moe.edu.sg/learning-at-sms-p/home-based-learning/guides-for-students>